# Alibaba.com Gold Plus Supplier



# **Assessment Report**

Presented to

### Cooperation Company of Zhongshan Aijiaju Furniture Co., Ltd.

#### 中山市爱家居家具有限公司合作工厂

Gold Supplier & Assessed Company	☐ Self-owned ☐ Wholly Owned ☐ Shareholder/Partner
Relationship:	☐ Kindred between Owners ☐ Cooperation Partner
Company Address	Confidential
City / Country:	Zhongshan / China
Consigner of Assessment:	Alibaba & Zhongshan Aijiaju Furniture Co., Ltd.
Gold Supplier Member ID:	ajj518
Gold Supplier Company Name:	Zhongshan Aijiaju Furniture Co., Ltd.
Contact Person:	Confidential
Phone Number:	Confidential
Fax Number:	Confidential
Email:	Confidential
Website Address (URL):	http://ajjhome.en.alibaba.com

Service Provided by SGS Report No.: 19953174\_P







Sam Wang

ment Report		
19953174_P	Assessment Type	Production Assessment
08/Jan./2020	Report Date:	08/Jan./2020
Lynn Hu	Validity Period:	09/Jan./2020 08/Jan./2021

www.sgs.com/ecv

Report No.: 19953174 P

#### **Important Notes:**

Report Number:

Date of Assessment:

Assessor's Name:

Reviewed By:

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## **Section 1: Company Overview**

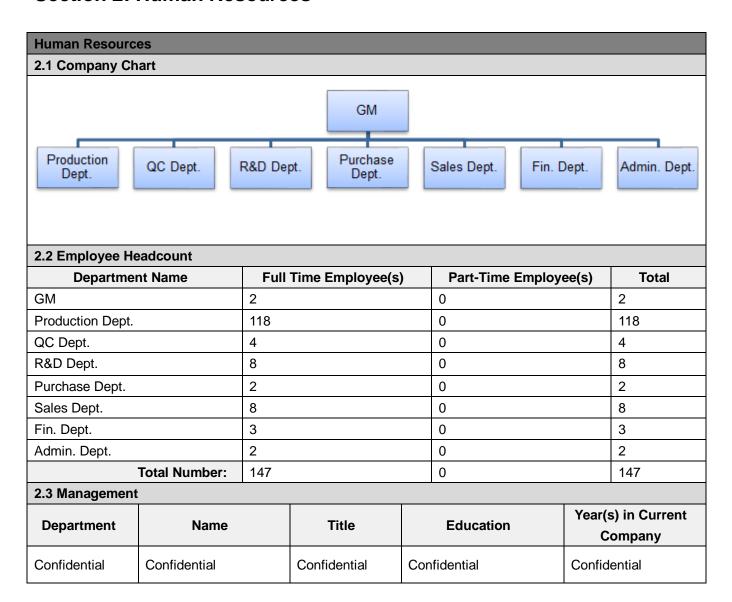
Company Overview							
1.1 Legal Validity							
Does the company have a valid	⊠ Yes □ No	Business License	Confidential				
business license?	⊠ les □ No	Number:	Comidential				
Year Established:	12/Jan./2015	Validity Period:	12/Jan./2015				
real Established.	12/3411./2013		31/Dec./2049				
Export Experience:	5	Industry Experience:	5				
Registered Address:	Confidential						
Company Address:	Confidential						
Is it listed company?	☐ Yes ☒ No	Company Stock Code	N/A				
Annual review conducted by the		Reviewed By:	Zhongshan				
Industrial & Commercial			Industrial &				
Bureau?			Commercial Bureau				
Registered Capital:	RMB 50,000,000						
Corporate Representative:	Confidential						
Industry:	Home Furniture						
Business Type:							
Business Type:	Company						
	□ Private Owner	☐ Joint Venture					
Type of Ownership:							
	Stated Owned	Sole Proprietorship	Other				
Products /Service:	Living Furniture; Bedroom	Furniture; Dining Room Fu	rniture; Home Office				
	Furniture						
1.2 Company Building Information	on						
Certification Type:	- · · · · · · · · · · · · · · · · · · ·	. 57 -	000				
☐ Land Certification ☐ Real Total Building Size:12,0		.ease Agreement 🛛 F	actory Officer Claimed				
<u> </u>	<u>00 III-</u>						
Number of Building(s) : 2							

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#### **Section 2: Human Resources**



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## **Section 3: Production Capacity**

<b>Production Capaci</b>	ty								
3.1 Annual Product	tion Ca	apacity (F	Previous Yea	ır)					
Confidential									
3.2 Production Cap	acity								
Product Name			Production	on Line	e Capacity	/	Ac	tual Units Produced	(Previous Year)
Living Furniture			1,000 Piece	es / Mo	nth		Cor	nfidential	
Bedroom Furniture			1,000 Piece	es / Mo	nth		Cor	nfidential	
Dining Room Furnitu	ıre		800 Pieces	/ Mont	h		Cor	nfidential	
Home Office Furnitu	re		200 Pieces	/ Mont	h		Cor	nfidential	
3.3 Production Mad	chinery	y							
Machine Name	)	Brand	& Model No	. 0	Quantity	N	umk	per of Year(s) Used	Condition
Wood Cutting Machi	ine	N/A		5		4			Acceptable
CNC Carving Machi	ne	N/A		1		6			Acceptable
Polishing Machine		R-RP13	0	7		5			Acceptable
Wood Processing Machine		MAS		16	i	6			Acceptable
Drilling Machine		73214A		2		4	4		Acceptable
Banding Machine		MSZ550	)	1		4	4		Acceptable
Pressing Machine	SANNA		R (			5			Acceptable
Hydraulic Shearing Machine		MD380	1			1	l		Acceptable
Panel Connector		MH1114			4				Acceptable
Steel Cutting Machin	ne	QC12Y	2		6				Acceptable
Bending Machine		N/A	1		5			Acceptable	
Welding Machine		WS-180		8	6		Acceptable		
3.4 Testing Machin	ery								
Machine Name	<del>)</del>	Brand	& Model No	. 0	Quantity	N	umk	per of Year(s) Used	Condition
N/A		N/A		N/	A	N/A	4		N/A
3.5 Subcontractors	;								
Subcontractor Name				ume Supp	olied		Cooperation Pe	eriod (Years)	
N/A N/A N/A							N/A		
3.6 Average Sampl	ing Tir	ne							
Product Category							Lead Time		
Living Furniture				15 Days					
Bedroom Furniture				15 Days					
Dining Room Furnitu	ıre				15 Days				
Home Office Furnitu	re				15 Days				

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3.7 The Shortest Sampling Time	
Product Category	Shortest Lead Time
Living Furniture	15 Days
3.8 if the factory has testing capability(including	☐ Yes ☐ No
qualified staff, equipment and method or certified	
by any orgnization& 3rd parties & client)	
3.9 Subcontractors Type	☐ Order outsourcing
	☐ Process outsourcing
	☐ Other
3.10 Equipment Number	N/A
3.11 Production Line Number	N/A
3.12 Work Instruction	☐ Yes ☐ No
3.13 Clear Production Process	☐ Yes ☐ No
3.14 Production Management System	☐ Yes ☐ No
3.15 Production Control Capability	☐ Yes ☐ No

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### **Section 4: Quality Assurance**

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Quality Assurance									
4.1.1 Quality Management System Certificati	on								
Certification Certified By Certified	icate No.	Busi	ness Scop	е	Validity Date				
N/A N/A N/A		N/A			N/A				
4.1.2 Product Certification									
Certification Certified By Certifi	icate No.	Product N	lame & Mo	del No.	Validity Date				
N/A N/A N/A		N/A			N/A				
4.2 Testing Report									
Certification Certified By Certifi	icate No.	Product N	lame & Mo	del No.	Validity Date				
N/A N/A N/A		N/A			N/A				
4.3 Quality Control Management									
Item Content		O	bservation	s /Comm	nents				
		Yes, all pro	duction line	s have ac	lequate quality				
le there quality central on all pres	duction	control							
4.3.1 Is there quality control on all proc	Juction	Yes, some	production	lines have	e adequate quality				
inles?		control							
		☐ No							
Do the QA/QC inspectors work		⊠ Yes							
4.3.2 independently from the production	on line?	☐ No							
Who does the QC/QA Manager		GM Mr. Li							
4.3.3 /Supervisor report to?	'	GIVI IVII. LI							
4.3.4 How many QA/QC inspectors in	total?	4							
No. of Employees in Each Production Line:									
Production Line Supervisor	•	No. of Opera	ators	No. of	In-line QC/QA				
Workshop 1		117 4							
4.3.5 Average Guarantee Time									
Product Category			Guarant	ee Time					
Living Furniture		Year							
Bedroom Furniture	1	Year							
Dining Room Furniture	1	Year							
Home Office Furniture	1	Year							
4.3.6 The Longest Guarantee Time									
Product Category		Guarantee Time							
Living Furniture	1	Year							
4.3.7 Are there any specific inspection standard	s and	Yes	☐ No						
guidelines/records of workflow?									
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4.4 Supplier	4.4 Supplier Management							
Item	Content	Observations /Comments						
4.4.1	Does the company have a	⊠ Yes						
	supplier assessment procedure?	□ No						
	Does the company have an	⊠ Yes						
4.4.2	updated list of approved	□ No						
	suppliers?							
	Has the company established and	Yes, with written standard procedures						
4.4.3	implemented a standard							
1. 1.0	procedure for purchasing contract	standard						
	review and approval?	□ No						
		Yes, assessment reports are available for more than 3						
		years						
	Dana tha annuan languita	Yes, assessment reports are available for the last 1-3						
4.4.4	Does the company keep its	years						
	supplier assessment reports?	Yes, assessment reports are available for the previous						
		12 months						
		⊠ No						
		Yes, the purchasing document includes all the						
	Are the company's purchasing	information required						
4.4.5	documents sufficient to ensure							
	product safety control and their	incomplete information						
	customers' requirements?	□ No						
	La thana a muana di ua ta can di iat	☑ Yes, with clear standard and written inspection records						
	Is there a procedure to conduct	Yes, with inspection records but no procedures						
4.4.6	random product inspections after	Yes, with procedures but no inspection records						
	final packaging?	☐ No, inspections are not necessary						
4.5 After Sale	es Service							
Item	Content	Observations /Comments						
		Yes, with a standard feedback form and records						
454	Is customer feedback, including	Yes, with a standard feedback form but no records						
4.5.1	complaints, clearly recorded and maintained?	Yes, with records but no standard feedback form						
	mamamou.	☐ No						
		Yes, with clear procedures and written records						
	Are there any clear procedures for	Yes, with clear procedures but no written records						
4.5.2	handling customer complaints?	Yes, with written records but no clear procedures						
		□ No						
	Is there a closed-loop corrective action	on 🛛 Yes						
4.5.3	system in place?	□ No						

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A.5.5   Is there a product alert and recall procedure?   Yes   No   No	4.5.4	Can finished/packaged traced by lot identificati appropriate raw materi	on to the	Yes, main raw	edures to trace raw materials material can be traced roduction date can be traced
4.6.4 Service capability?   No  4.6 Overseas After Sales Service   Do you have an overseas onsite service center?   Ves   No    4.6.1   Do you have an overseas onsite service center?   U.S.A   India   Indonesia   Russia   Germany   Malaysia   Turkey   Other    4.6.3   Is it possible to provide expatriate engineer services?   No   No    4.6.4   If possible provide expatriate engineer, what kind of onsite after-sales services are included?   Other    Quality Management Process   Process 1   Process 2   Process 3    Confidential   Confidential   Confidential    Confidential   Confidential   Confidential    Received the second-party or the third-party inspection records (inspection report)    Photo 1   Photo 2   Photo 3	4.5.5	Is there a product alert procedure?	and recall		
Item	4.5.6		te after sales		
4.6.1 Do you have an overseas onsite service center?    Yes   No   U.S.A   India   Indonesia   Russia   Germany   Malaysia   Turkey   Other	4.6 Overseas	After Sales Service			
4.6.1 center?    No	Item	Conte	nt	Obs	ervations /Comments
India   Indonesia   Russia   Germany   Malaysia   Turkey   Other	4.6.1		eas onsite service		
4.6.3 engineer services? No  If possible provide expatriate engineer, what kind of onsite after-sales services are included? Maintain Repair Other  Quality Management Process  Process 1 Process 2 Process 3  Confidential Confidential Confidential  Confidential Confidential Confidential  Received the second-party or the third-party inspection records (inspection report)  Photo 1 Photo 2 Photo 3	4.6.2	_	overseas service	India Indonesia Russia Germany Malaysia Turkey	
If possible provide expatriate engineer, what kind of onsite after-sales services are included?   Maintain   Repair   Other	4.6.3		expatriate		
Process 1  Confidential  Confidential  Confidential  Confidential  Confidential  Confidential  Confidential  Confidential  Confidential  Received the second-party or the third-party inspection records (inspection report)  Photo 1  Photo 2  Photo 3  N/A  N/A  N/A	4.6.4	engineer, what kind of o		☐ Maintain ☐ Repair	
Confidential Confidential Confidential  Confidential Confidential Confidential  Received the second-party or the third-party inspection records (inspection report)  Photo 1 Photo 2 Photo 3  N/A N/A N/A N/A	Quality Man	agement Process			
Confidential Confidential Confidential  Received the second-party or the third-party inspection records (inspection report)  Photo 1 Photo 2 Photo 3  N/A N/A N/A N/A	ı	Process 1	Proc	ess 2	Process 3
Received the second-party or the third-party inspection records (inspection report)  Photo 1 Photo 2 Photo 3  N/A N/A N/A N/A	C	Confidential	Confide	ential	Confidential
Photo 1         Photo 2         Photo 3           N/A         N/A         N/A	Confidential Confi		dential	Confidential	
N/A N/A N/A	Received th	e second-party or the	third-party inspec	ction records (ins	pection report)
		Photo 1	Pho	to 2	Photo 3
N/A N/A N/A	N/A N/		/A	N/A	
		N/A	N/	/A	N/A

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### **Section 5: Production Process Management**

Quality	Control Management	
Item	Content	Observations /Comments
5.1	Is the factory tidy and clean enough for production?	<ul> <li>☐ Yes, very good</li> <li>☒ Yes, acceptable</li> <li>☐ No, needs improvement</li> <li>☐ No, very poor</li> </ul>
5.2	Are the following items /documents provided at the appropriate location?	<ul> <li>◯ Work instructions</li> <li>◯ Approved sample</li> <li>◯ Product picture</li> <li>◯ No, the above-mentioned was not available.</li> </ul>
5.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	<ul> <li>✓ Yes, with clear written instructions and records</li> <li>✓ Yes, with written instructions but no records</li> <li>✓ Yes, with records but no written instructions</li> <li>✓ No</li> </ul>
5.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	<ul> <li>✓ Yes, with clear written instructions and records</li> <li>✓ Yes, with written instructions but no records</li> <li>✓ Yes, with records but no written instructions</li> <li>✓ No</li> </ul>
5.5	How are finished products inspected?	<ul> <li>☑ 100% of products with detailed inspection</li> <li>☐ Random inspection</li> <li>☐ No inspection</li> <li>☐ No inspection necessary</li> </ul>
5.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	<ul><li>✓ Yes, the units are separated and marked clearly</li><li>✓ Yes, the units are separated but not marked clearly</li><li>✓ No</li></ul>
5.7	How are finished products that failed inspection handled?	<ul><li>☑ Repaired and re-inspected</li><li>☐ Thrown away</li><li>☐ No inspection necessary</li></ul>

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### Section 6: R & D Capacity

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R&D Capacity									
6.1 Current Situat	ion								
	8	P&D on	gineer(s) in th	00.00	mpany				
Education Level		eadcount		ie co				Headcount	
Doctorate	0				Work Experience Headco			ricaucount	
Post-Graduate		0			21-30		0		
			$\overline{}$						
Graduate	6				11-20 Y		0		
Junior College	2				6-10 Ye				
Technical School	0				2-5 Yea		2		
High School	0				Less th	nan 2 years	2		
Patent Situation				1					
Patent No.	_	Name of th	e Patent		The	e Patent Type		Available Date	
N/A	N/A				N/A			N/A	
<b>Brand Situation</b>									
Registration/ap	Brand	Name	For Appro	val t	o Use	Validity Date		Ref.	
plication No.	Brand	Hairie	Go	ods		validity Date		NGI.	
N/A	A N/A N/A					N/A	N/A	4	
The Average Time For New Products Launched									
Р	roduct Cat	tegory		Lead Time					
Living Furniture				45 Days					
Bedroom Furniture				45 Days					
Dining Room Furni	ture			45 Days					
Home Office Furnit	ure			45	Days				
The Shortest Time			nched	1					
	roduct Cat	tegory		Shortest Lead Time					
Living Furniture				45 Days					
Does the company	provide OI	DM service t	for others?		Yes				
	<u> </u>			$\sqcup$	No			_	
Are there relevant	• .	•		$\boxtimes$	Yes				
verification docume	ents avallad	ole for the as	ssessment		No				
company?				_					
Based on inspection			es equipped		Yes				
with adequate spec	cialized equ	ipment?			No				
If yes, please list al	ll key equip	ment used:		N/A	A				
Do R& D employee		specific soft	ware for	$\boxtimes$	Yes				
designing new prod	ducts?				No				
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If yes, please list the main software used:	Auto CAD					
Please list all certifications and/or qualifications of the R & D department:	N/A					
Lies the company established standard design	☐ Yes, with clear written instructions					
Has the company established standard design procedures for new products?	Yes, without written instru	ıctions				
F	☐ No					
	Yes, with clear written rec	cords				
Have the designed products been internal verified or	Yes, only part written reco	ords				
validated?	Yes, without written recor	ds				
	☐ No					
	Yes, all designed product	s have been tested				
Have the designed products been tested by a	Yes, only part of designed	d products have been				
third-party inspection body?	tested					
	☐ No					
	Yes, all designed product	s have been confirmed				
Are the designed products confirmed by the	Yes, part of designed pro	ducts have been confirmed				
customers?	according to client's requirem	nents				
	☐ No					
	Yes, with written job desc	·				
Does the company has qualification requirements for	Yes, without written job description					
designers?	☐ No, but at least two years design experience is					
	needed					
	□ No					
Are the designers' qualifications recognized by the	Yes, with written records					
company?	Yes, without written recor	ds				
	□ No					
	Only add logo/change color/	material material				
What level of design services are provided?	Sample processing					
	Graphic processing					
	☐ Create an entirely new product					
New Products Launched quantity for each year	.,	11.5				
Product Category	Num	Unit				
Living Furniture	10	Sets				
Bedroom Furniture	15	Sets				
Dining Room Furniture	5	Sets				
Home Office Furniture	3	Sets				
6.2 R&D Real Case Description  Customer's Name	Confidential					
	Confidential					
Customer's Location	Confidential					
Customer's Industry:	Confidential					
Order's Requirement Description:	Confidential					

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6.3 Design Process									
Process 1	Process 2	Process 3							
Confidential₽	Confidential₽	Confidential₽							
Description: Confidential	Description: Confidential	Description: Confidential							
.4 Design Devices									
Device 1	Device 2	Device 3							
N/A	N/A	N/A							

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### **Section 7: Company Development / Expansion Plans**

Company D	Company Development / Expansion Plans								
Item	Company Development Action	Timeframe							
1	Confidential	Confidential							

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#### **Section 8: Production Flow**

Produ	ction Flow				
No	Production Process	No	Production Process	No	Production Process
1		2			
	Cutting		Banding		Wood Processing
4		5		6	
	Assembly		Grinding		Painting
7		8		9	
	Re-Grinding		Re-Painting		Hardware Bending
10		11		12	
	Welding		Polishing		Packed Products

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#### **Section 9: Certification & Photos**

# **Certification & Photos** Certification & Photos -- Business License **Certification & Photos -- Business License** (Original) (Duplicate) with Certificate / Records of Annual Inspection **Business License (Duplicate) Business License (Original)** has already been verified, keeping secret has already been verified, keeping secret according to the supplier's request according to the supplier's request **Certification & Photos -- Permit for Opening** N/A **Bank Account Permit for Opening Bank Account** N/A has already been verified, keeping secret according to the supplier's request

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### **Section 10: Company and Product Samples**

#### **Company and Product Samples**

#### **Company Gate**



#### Workshop



**Product Sample** 



#### **Company Building**



Warehouse



**Product Sample** 



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### **Section 11: Competitive Advantages**

11.1 Product Group Capacity					
11.1.1 Products Sold (Within12	Months)				
Products Name	Quantity		Revenue (U	SD)	
Confidential	Confidential		Confidential		
11.1.2 Suppliers Cooperated Wit	h (Within12 Months)				
No. of cooperation suppliers (total)	Confidential				
No. of suppliers (which cooperated	l over 2 times)	Confidential			
No. of provinces which cooperation	n suppliers belong to	Confidential			
Would the company like to provide	design solution	☐ Yes			
service for integration project?		⊠ No			
If yes, these projects include		N/A			
Would the company like to provide	a total solution for	☐ Yes			
purchasing?		☐ Part, _			
		⊠ No			
If yes, please describe it		N/A			
11.1.3 Real Case Description:					
Customer Name	Confidential				
Customer Country		Confidential			
Customer Region		Confidential			
Products Category		Confidential			
Order Value (USD)		Confidential			
Order Processing Process		Confidential			
Customer's Feedback		Confidential			
11.2 Real Case for Lower MOQ	& Lead Time				
Products Name	MOQ (Within 12	2 Months)	Lead Tin	ne	
Living Furniture	1 Piece		15 Days		
Bedroom Furniture	1 Piece		15 Days		
Dining Room Furniture	1 Piece		15 Days		
Home Office Furniture	1 Piece		15 Days		
MOQ for each item	Q for each item 🖂 less 10				
	□ 10-20				
	□ 20-50				
	☐ 50-100				
	□ 100-300				
	☐ above 300				
11.3 Real Case for Large Contr	act & Lead Time				
Products Name	Order (Within 12	2 Months)	Lead Tin	ne	

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11.4 Overseas After Sales Service	e Capacity					
11.4.1 Do you have an overseas	☐ Yes					
onsite service center?	⊠ No					
11.4.2 If yes, what onsite		Location	Evido	nce- provided	Self-description	
after-sales services are included		Location	Evide	rice- provided	Sell-description	
Equipment -installation,	☐ Yes	N/A	N/A		N/A	
maintenance and other services	⊠ No	IN/A	IN/A		IN/A	
Technical advice	☐ Yes	N/A	N/A		N/A	
recnnical advice	⊠ No	IN/A	IN/A		IN/A	
Personnel training	☐ Yes ⊠ No	N/A	N/A		N/A	
Other		N/A	N/A		N/A	
11.4.3 Average Response Time	12 Hours					
11.5 After-sales service capacity						
Does the company accept small						
order?	☐ No					

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<sup>--</sup> End of Report --