

# Alibaba.com Gold Plus Supplier

**Verified**

## Assessment Report

*Presented to*

**Zhongshan Aijiaju Furniture Co., Ltd.**

中山市爱家居家具有限公司

Gold Supplier & Assessed Company Relationship:	<input checked="" type="checkbox"/> Self-owned <input type="checkbox"/> Wholly Owned <input type="checkbox"/> Shareholder/Partner <input type="checkbox"/> Kindred between Owners <input type="checkbox"/> Cooperation Partner
Company Address	No. 27-1, Building 3, 17th Phase, Agile New Town, Sanxiang Town, Zhongshan City, Guangdong Province, China
City / Country:	Zhongshan / China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	ajj518
Gold Supplier Company Name:	Zhongshan Aijiaju Furniture Co., Ltd.
Contact Person:	Mr. Jack Yin
Phone Number:	0086-13528128397
Fax Number:	Confidential
Email:	523498010@qq.com
Website Address (URL):	<a href="http://ajjhome.en.alibaba.com">http://ajjhome.en.alibaba.com</a>

*Service Provided by SGS*

*Report No.: 19898319\_T*





Report Number:	19898319_T	Assessment Type	Trade Assessment
Date of Assessment:	08/Jan./2020	Report Date:	08/Jan./2020
Assessor's Name:	Lynn Hu	Validity Period:	09/Jan./2020 -- 08/Jan./2021
Reviewed By:	Sam Wang	Online Verification:	www.sgs.com/ecv

**Important Notes:**

**SGS's Disclaimer:**

This report reflects our findings for the particularly concerned company on the date of our service only. This report does not discharge or release the factory/sellers/suppliers from their commercial, legal or contractual obligations with buyers in respect of products provided by the factory/sellers/suppliers. Any reader other than the party for whom this report has been specifically issued is hereby informed that the general conditions of service of SGS contain liability limitation provisions.

**Alibaba.com's Disclaimer:**

This report has been independently prepared by a third party verification agency. The report is provided on an "AS IS" and "AS AVAILABLE" basis. The information contained in the report may change without notice and no obligation is assumed to update the information after publication. Alibaba (including its affiliates) is not involved in the preparation of the report. Publishing of the report by no means means that Alibaba endorses or recommends the report. Therefore, Alibaba cannot be held responsible for any inaccuracy or omission in the report.

To the maximum extent permitted by law, Alibaba expressly disclaims any warranty, expressed or implied, in regard to the report, including any implied warranty of merchantability, fitness for a particular purpose or non-infringement. Your use of or reliance on this report will be at your own discretion and risk. To the maximum extent permitted by law, in no event shall Alibaba be liable for any party for any direct, indirect, punitive, incidental, special or consequential damage costs, expenses, legal fees or losses or any damages whatsoever arising out of or in any way connected with any use of the report even if advised of the possibility of such damages.

## Contents

<b>Section 1: Company Overview.....</b>	<b>5</b>
1.1 Legal Validity.....	5
1.2 Company Building Information .....	5
<b>Section 2: Human Resources .....</b>	<b>6</b>
2.1 Company Chart .....	6
2.2 Employee Headcount.....	6
2.3 Management.....	6
<b>Section 3: Current Export Situation .....</b>	<b>7</b>
<b>Section 4: Export Business Capacity .....</b>	<b>8</b>
4.1 Market Distribution (Previous 12 Months) .....	8
4.2 Main Clients.....	8
<b>Section 5: Quality Assurance .....</b>	<b>9</b>
5.1.1 Quality Management System Certification.....	9
5.1.2 Product Certification .....	9
5.2 Testing Report.....	9
5.3 Supplier Management .....	9
<b>Section 6: R &amp; D Capacity .....</b>	<b>11</b>
6.1 Current Situation.....	11
6.2 R&D Real Case Description .....	12
6.3 Design Process .....	13
6.4 Design Devices.....	13
<b>Section 7: Company Development / Expansion Plans .....</b>	<b>14</b>
<b>Section 8: Certification &amp; Photos .....</b>	<b>15</b>
<b>Section 9: Company and Product Samples .....</b>	<b>16</b>
<b>Section 10: Competitive Advantages .....</b>	<b>17</b>
10.1 Product Group Capacity .....	17
10.2 Real Case for Lower MOQ & Lead Time .....	17

Report No:	19898319_T	Report date:	08/Jan./2020	Assessed By	Lynn Hu	
CONFIDENTIAL		All Rights Reserved			Page No:	3 of 18



10.3 Real Case for Large Contract & Lead Time..... 18

10.4 Overseas After Sales Service Capacity..... 18

10.5 After-sales service capacity ..... 18

Report No:	19898319_T	Report date:	08/Jan./2020	Assessed By	Lynn Hu	
CONFIDENTIAL		All Rights Reserved			Page No:	4 of 18



## Section 1: Company Overview

Company Overview			
<b>1.1 Legal Validity</b>			
Does the company have a valid business license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Business License Number:	914420005556489192
Year Established:	31/May/2010	Validity Period:	31/May/2010 -- 31/Dec./2049
Export Experience:	10	Industry Experience:	10
Registered Address:	No. 27-1, Building 3, 17th Phase, Agile New Town, Sanxiang Town, Zhongshan City, Guangdong Province, China		
Company Address:	No. 27-1, Building 3, 17th Phase, Agile New Town, Sanxiang Town, Zhongshan City, Guangdong Province, China		
Is it listed company?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Company Stock Code	N/A
Annual review conducted by the Industrial & Commercial Bureau?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Reviewed By:	Zhongshan Industrial & Commercial Bureau
Registered Capital:	RMB 500,000		
Corporate Representative:	Mr. Mengfei Yin		
Industry:	Home Furniture		
Business Type:	<input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Trading Company <input type="checkbox"/> Manufacturer & Trading Company		
Type of Ownership:	<input checked="" type="checkbox"/> Private Owner <input type="checkbox"/> Public Company <input type="checkbox"/> Joint Venture <input type="checkbox"/> Stated Owned <input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Other		
Products /Service:	Living Furniture; Bedroom Furniture; Dining Room Furniture; Home Office Furniture		
<b>1.2 Company Building Information</b>			
Certification Type: <input type="checkbox"/> Land Certification <input checked="" type="checkbox"/> Real Estate Certification <input type="checkbox"/> Lease Agreement <input type="checkbox"/> Factory Officer Claimed			
Total Building Size: <u>200</u> m <sup>2</sup>			
Office Size: <u>1</u> m <sup>2</sup>			

## Section 2: Human Resources

Human Resources				
2.1 Company Chart				
<pre> graph TD     GM[GM] --- QC[QC Dept.]     GM --- RD[R&amp;D Dept.]     GM --- Sales[Sales Dept.]             </pre>				
2.2 Employee Headcount				
Department Name	Full Time Employee(s)	Part-Time Employee(s)	Total	
GM	1	0	1	
QC Dept.	1	0	1	
R&D Dept.	1	0	1	
Sales Dept.	8	0	8	
<b>Total Number:</b>	11	0	11	
2.3 Management				
Department	Name	Title	Education	Year(s) in Current Company
Confidential	Confidential	Confidential	Confidential	Confidential

### Section 3: Current Export Situation

Current Export Situation																																					
There is/are <u>3</u> foreign trading employee(s) in the company.																																					
<table border="1"> <thead> <tr> <th>Working Experience</th> <th>Headcount</th> </tr> </thead> <tbody> <tr> <td>Over 30 Years</td> <td>0</td> </tr> <tr> <td>21-30Years</td> <td>0</td> </tr> <tr> <td>11-20 Years</td> <td>0</td> </tr> <tr> <td>6-10 Years</td> <td>1</td> </tr> <tr> <td>2-5 Years</td> <td>2</td> </tr> <tr> <td>Less than 2 years</td> <td>0</td> </tr> </tbody> </table>	Working Experience	Headcount	Over 30 Years	0	21-30Years	0	11-20 Years	0	6-10 Years	1	2-5 Years	2	Less than 2 years	0	<table border="1"> <thead> <tr> <th>Accepted Language</th> <th>Listening &amp; Speaking</th> <th>Reading &amp; Writing</th> </tr> </thead> <tbody> <tr> <td>English</td> <td>Yes</td> <td>Yes</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> </tbody> </table>	Accepted Language	Listening & Speaking	Reading & Writing	English	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Working Experience	Headcount																																				
Over 30 Years	0																																				
21-30Years	0																																				
11-20 Years	0																																				
6-10 Years	1																																				
2-5 Years	2																																				
Less than 2 years	0																																				
Accepted Language	Listening & Speaking	Reading & Writing																																			
English	Yes	Yes																																			
N/A	N/A	N/A																																			
N/A	N/A	N/A																																			
N/A	N/A	N/A																																			
N/A	N/A	N/A																																			
N/A	N/A	N/A																																			
Does the company have a valid export license?		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																																			
Export License Registration No.:		N/A																																			
Total Revenue (Previous Year):		USD 2,300,000																																			
Total Export Revenue (Previous Year):		USD 300,000																																			
Estimated Export Revenue (Current Year):		USD 800,000																																			
Trade Agents Employed Overseas:		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																																			
Nearest Port:		Zhongshan Port, Shenzhen Port, Guangzhou Port																																			
Accepted Payment Terms		<input checked="" type="checkbox"/> FOB <input checked="" type="checkbox"/> CIF <input checked="" type="checkbox"/> EXW <input type="checkbox"/> CFR																																			
Accepted Payment Type:		<input checked="" type="checkbox"/> L/C <input checked="" type="checkbox"/> T/T <input checked="" type="checkbox"/> Credit Card <input checked="" type="checkbox"/> Cash <input checked="" type="checkbox"/> West Union <input type="checkbox"/> Money Gram <input type="checkbox"/> Paypal <input type="checkbox"/> Moneybooker																																			
Average lead time from product order confirmation to production delivery (products exiting the factory):																																					
Product Category	Num	Unit																																			
Living Furniture	30	Days																																			
Bedroom Furniture	30	Days																																			
Dining Room Furniture	30	Days																																			
Home Office Furniture	30	Days																																			
Average Sampling Time																																					
Product Category	Lead Time																																				
Living Furniture	15 Days																																				
Bedroom Furniture	15 Days																																				
Dining Room Furniture	15 Days																																				
Home Office Furniture	15 Days																																				
The Shortest Sampling Time																																					
Product Category	Shortest Lead Time																																				
Living Furniture	15 Days																																				

## Section 4: Export Business Capacity

Export Business Capacity			
4.1 Market Distribution (Previous 12 Months)			
Market	Main Product(s)	Revenue (USD)	Total Revenue (%)
North America	N/A	0	0
South America	N/A	0	0
Eastern Europe	N/A	0	0
Southeast Asia	N/A	0	0
Africa	N/A	0	0
Oceania	N/A	0	0
Mid East	Living Furniture; Bedroom Furniture; Dining Room Furniture; Home Office Furniture	80,000	3.47
Eastern Asia	N/A	0	0
Western Europe	Living Furniture; Bedroom Furniture; Dining Room Furniture; Home Office Furniture	60,000	2.61
Central America	N/A	0	0
Northern Europe	N/A	0	0
Southern Europe	Living Furniture; Bedroom Furniture; Dining Room Furniture; Home Office Furniture	100,000	4.35
South Asia	Living Furniture; Bedroom Furniture; Dining Room Furniture; Home Office Furniture	60,000	2.61
Domestic Market	Living Furniture; Bedroom Furniture; Dining Room Furniture; Home Office Furniture	2,000,000	86.96
4.2 Main Clients			
Client Name	Main Product(s)	Total Revenue (%)	
Confidential	Confidential	Confidential	



## Section 5: Quality Assurance

Quality Assurance				
<b>5.1.1 Quality Management System Certification</b>				
Certification	Certified By	Certificate No.	Business Scope	Validity Date
N/A	N/A	N/A	N/A	N/A
<b>5.1.2 Product Certification</b>				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
N/A	N/A	N/A	N/A	N/A
<b>5.2 Testing Report</b>				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
N/A	N/A	N/A	N/A	N/A
<b>5.3 Supplier Management</b>				
Item	Content	Observations /Comments		
5.3.1	Does the company have a supplier assessment procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
5.3.2	Does the company have an updated list of approved suppliers?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
5.3.3	Has the company established and implemented a standard procedure for purchasing contract review and approval?	<input type="checkbox"/> Yes, with written standard procedures <input checked="" type="checkbox"/> Yes, with written procedure but lack of consistent standard <input type="checkbox"/> No		
5.3.4	Does the company keep its supplier assessment reports?	<input type="checkbox"/> Yes, assessment reports are available for more than 3 years <input type="checkbox"/> Yes, assessment reports are available for the last 1-3 years <input type="checkbox"/> Yes, assessment reports are available for the previous 12 months <input checked="" type="checkbox"/> No		
5.3.5	Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements?	<input type="checkbox"/> Yes, the purchasing document includes all the information required <input checked="" type="checkbox"/> Yes, however the purchasing document includes incomplete information <input type="checkbox"/> No		
5.3.6	Is there a procedure to conduct random product inspections after final packaging?	<input type="checkbox"/> Yes, with clear standard and written inspection records <input type="checkbox"/> Yes, with inspection records but no procedures <input checked="" type="checkbox"/> Yes, with procedures but no inspection records <input type="checkbox"/> No, inspections are not necessary		

5.4 After Sales Service		
Item	Content	Observations /Comments
5.4.1	Is customer feedback, including complaints, clearly recorded and maintained?	<input checked="" type="checkbox"/> Yes, with a standard feedback form and records <input type="checkbox"/> Yes, with a standard feedback form but no records <input type="checkbox"/> Yes, with records but no standard feedback form <input type="checkbox"/> No
5.4.2	Are there any clear procedures for handling customer complaints?	<input checked="" type="checkbox"/> Yes, with clear procedures and written records <input type="checkbox"/> Yes, with clear procedures but no written records <input type="checkbox"/> Yes, with written records but no clear procedures <input type="checkbox"/> No
5.4.3	Is there a closed-loop corrective action system in place?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.4.4	Can finished/package products be traced by lot identification to the appropriate raw material test reports?	<input type="checkbox"/> Yes, with procedures to trace raw materials <input checked="" type="checkbox"/> Yes, main raw material can be traced <input type="checkbox"/> No, only the production date can be traced <input type="checkbox"/> No
5.4.5	Is there a product alert and recall procedure?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5.4.6	Do you have a complete after sales service capability?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.5 Overseas After Sales Service		
Item	Content	Observations /Comments
5.5.1	Do you have an overseas onsite service center?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5.5.2	The location country of overseas service center	<input type="checkbox"/> U.S.A <input type="checkbox"/> India <input type="checkbox"/> Indonesia <input type="checkbox"/> Russia <input type="checkbox"/> Germany <input type="checkbox"/> Malaysia <input type="checkbox"/> Turkey <input checked="" type="checkbox"/> Other
5.5.3	Is it possible to provide expatriate engineer services?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5.5.4	If possible provide expatriate engineer, what kind of onsite after-sales services are included?	<input type="checkbox"/> Debugging <input type="checkbox"/> Maintain <input type="checkbox"/> Repair <input checked="" type="checkbox"/> Other



## Section 6: R & D Capacity

R&D Capacity				
6.1 Current Situation				
There is/are <u>1</u> R&D engineer(s) in the company.				
Education Level	Headcount		Work Experience	Headcount
Doctorate	0		Over 30 Years	0
Post-Graduate	0		21-30 Years	0
Graduate	0		11-20 Years	0
Junior College	1		6-10 Years	1
Technical School	0		2-5 Years	0
High School	0		Less than 2 years	0
Patent Situation				
Patent No.	The Name of the Patent	The Patent Type	Available Date	
N/A	N/A	N/A	N/A	
Brand Situation				
Registration/ap plication No.	Brand Name	For Approval to Use Goods	Validity Date	Ref.
9213954	Refer to the Photo	Class 20	14/Jan./2014 -- 13/Jan./2024	Photo in Section 08 (Trademark Photos)
The Average Time For New Products Launched				
Product Category		Lead Time		
Living Furniture		45 Days		
Bedroom Furniture		45 Days		
Dining Room Furniture		45 Days		
Home Office Furniture		45 Days		
The Shortest Time For A New Item Launched				
Product Category		Shortest Lead Time		
Living Furniture		45 Days		
Does the company provide ODM service for others?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Are there relevant design input/output, review, and verification documents available for the assessment company?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Based on inspection, are R & D employees equipped with adequate specialized equipment?		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
If yes, please list all key equipment used:		N/A		
Do R& D employees use any specific software for designing new products?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		

If yes, please list the main software used:	Auto CAD
Please list all certifications and/or qualifications of the R & D department:	N/A
Has the company established standard design procedures for new products?	<input type="checkbox"/> Yes, with clear written instructions <input checked="" type="checkbox"/> Yes, without written instructions <input type="checkbox"/> No
Have the designed products been internal verified or validated?	<input type="checkbox"/> Yes, with clear written records <input type="checkbox"/> Yes, only part written records <input checked="" type="checkbox"/> Yes, without written records <input type="checkbox"/> No
Have the designed products been tested by a third-party inspection body?	<input type="checkbox"/> Yes, all designed products have been tested <input checked="" type="checkbox"/> Yes, only part of designed products have been tested <input type="checkbox"/> No
Are the designed products confirmed by the customers?	<input checked="" type="checkbox"/> Yes, all designed products have been confirmed <input type="checkbox"/> Yes, part of designed products have been confirmed according to client's requirements <input type="checkbox"/> No
Does the company has qualification requirements for designers?	<input type="checkbox"/> Yes, with written job description <input checked="" type="checkbox"/> Yes, without written job description <input type="checkbox"/> No, but at least two years design experience is needed <input type="checkbox"/> No
Are the designers' qualifications recognized by the company?	<input type="checkbox"/> Yes, with written records <input checked="" type="checkbox"/> Yes, without written records <input type="checkbox"/> No
What level of design services are provided?	<input type="checkbox"/> Only add logo/change color/material <input type="checkbox"/> Sample processing <input type="checkbox"/> Graphic processing <input checked="" type="checkbox"/> Create an entirely new product

New Products Launched quantity for each year		
Product Category	Num	Unit
Living Furniture	10	Sets
Bedroom Furniture	15	Sets
Dining Room Furniture	5	Sets
Home Office Furniture	3	Sets

6.2 R&D Real Case Description	
<b>Customer's Name</b>	Confidential
<b>Customer's Location</b>	Confidential
<b>Customer's Industry:</b>	Confidential
<b>Order's Requirement Description:</b>	Confidential



6.3 Design Process		
Process 1	Process 2	Process 3
Confidential <sup>2</sup>	Confidential <sup>2</sup>	Confidential <sup>2</sup>
Description: Confidential	Description: Confidential	Description: Confidential
6.4 Design Devices		
N/A	N/A	N/A
N/A	N/A	N/A











## Section 7: Company Development / Expansion Plans

Company Development / Expansion Plans		
Item	Company Development Action	Timeframe
1	The organization is going to develop more overseas markets.	1 Year

## Section 8: Certification & Photos

Certification & Photos	
<p><b>Certification &amp; Photos -- Business License (Original)</b></p> 	<p><b>Certification &amp; Photos -- Business License (Duplicate) with Certificate / Records of Annual Inspection</b></p> 
<p><b>Certification &amp; Photos -- Permit for Opening Bank Account</b></p> 	<p>N/A</p>
<p><b>Trademark Photos</b></p> <p><b>Certification &amp; Photos -- Trademark</b></p> 	<p>N/A</p>

## Section 9: Company and Product Samples

Company and Product Samples	
<p><b>Company Gate</b></p> 	<p><b>Office</b></p> 
<p><b>Office</b></p> 	<p><b>Product Sample</b></p> 
<p><b>Product Sample</b></p> 	<p><b>Product Sample</b></p> 
<p><b>Product Sample</b></p> 	<p><b>Product Sample</b></p> 



## Section 10: Competitive Advantages

10.1 Product Group Capacity		
10.1.1 Products Sold (Within 12 Months)		
Products Name	Quantity	Revenue (USD)
Living Furniture	Confidential	800,000
Bedroom Furniture	Confidential	670,000
Dining Room Furniture	Confidential	600,000
Home Office Furniture	Confidential	230,000
10.1.2 Suppliers Cooperated With (Within 12 Months)		
No. of cooperation suppliers (total)	Confidential	
No. of suppliers (which cooperated over 2 times)	Confidential	
No. of provinces which cooperation suppliers belong to	Confidential	
Would the company like to provide design solution service for integration project?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
If yes, these projects include	N/A	
Would the company like to provide a total solution for purchasing?	<input type="checkbox"/> Yes <input type="checkbox"/> Part, _____ <input checked="" type="checkbox"/> No	
If yes, please describe it	N/A	
10.1.3 Real Case Description:		
Customer Name	Confidential	
Customer Country	Confidential	
Customer Region	Confidential	
Products Category	Confidential	
Order Value (USD)	Confidential	
Order Processing Process	Confidential	
Customer's Feedback	Confidential	
10.2 Real Case for Lower MOQ & Lead Time		
Products Name	MOQ (Within 12 Months)	Lead Time
Living Furniture	1 Piece	15 Days
Bedroom Furniture	1 Piece	15 Days
Dining Room Furniture	1 Piece	15 Days
Home Office Furniture	1 Piece	15 Days



<b>MOQ for each item</b>	<input checked="" type="checkbox"/> less 10 <input type="checkbox"/> 10-20 <input type="checkbox"/> 20-50 <input type="checkbox"/> 50-100 <input type="checkbox"/> 100-300 <input type="checkbox"/> above 300			
<b>10.3 Real Case for Large Contract &amp; Lead Time</b>				
<b>Products Name</b>	<b>Order (Within 12 Months)</b>		<b>Lead Time</b>	
Confidential	Confidential		Confidential	
<b>10.4 Overseas After Sales Service Capacity</b>				
<b>10.4.1 Do you have an overseas onsite service center?</b>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
<b>10.4.2 If yes, what onsite after-sales services are included</b>		<b>Location</b>	<b>Evidence- provided</b>	<b>Self-description</b>
Equipment -installation, maintenance and other services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Technical advice	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Personnel training	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Other		N/A	N/A	N/A
<b>10.4.3 Average response time</b>	12 Hours			
<b>10.5 After-sales service capacity</b>				
<b>10.5.1 The Average Guarantee Time</b>				
<b>Product Category</b>		<b>Guarantee Time</b>		
Living Furniture		1 Year		
Bedroom Furniture		1 Year		
Dining Room Furniture		1 Year		
Home Office Furniture		1 Year		
<b>10.5.2 The Longest Guarantee Time</b>				
<b>Product Category</b>		<b>Guarantee Time</b>		
Living Furniture		1 Year		
<b>10.5.3 Does the company accept small order?</b>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			

-- End of Report --